

# Ely Gospel Hall

Ship Lane, Ely, Cambs. CB7 4BB

## Website Privacy Policy

Updated: May 2024

### **Information We Collect:**

We receive, collect, and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet and your computer and connection information. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page.

### **How We Collect Information:**

When you contact us on our website, as part of the process, we collect personal information you give us such as your name and email address. Your personal information will be used for the specific reasons stated above and so that we are able to contact you. If you are using our online booking system, your information will be stored in line with our General Privacy Policy. It will be used so we can contact you and provide confirmation for your booking.

### **Why We Collect Such Personal Information:**

We collect such Non-personal and Personal Information for the following purposes:

- To provide and operate the Services (including the online booking system);
- To provide our Users with ongoing customer assistance and technical support;
- To be able to contact our Visitors and Users with general or personalised service-related notices and promotional messages;
- To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we may use;
- To comply with any applicable laws and regulations.

### **How We Store, Use, Share and Disclose Our Site Visitors' Personal Information:**

Ely Gospel Hall's website is hosted on the Wix.com platform. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

### **How We Communicate with Our Site Visitors:**

We may contact you to send updates about Ely Gospel Hall, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

### **How We Use Cookies and Other Tracking Tools:**

The table below shows the cookies that Ely Gospel Hall's website uses. These are all put into place by Wix.com (the website host). These cookies may be stored on the site visitors' computer. Third-party services

such as Google Analytics may also be used. Each of these third-party services will have their own Privacy Policy.

Cookie Name	Purpose	Duration	Cookie Type
XSRF-TOKEN	Used for security reasons	Session	Essential
hs	Used for security reasons	Session	Essential
svSession	Used in connection with user login	2 years	Essential
SSR-caching	Used to indicate the system from which the site was rendered	1 minute	Essential
_wixCIDX	Used for system monitoring/debugging	3 months	Essential
_wix_browser_sess	Used for system monitoring/debugging	session	Essential
consent-policy	Used for cookie banner parameters	12 months	Essential
smSession	Used to identify logged in site members	Session	Essential
TS*	Used for security and anti-fraud reasons	Session	Essential
bSession	Used for system effectiveness measurement	30 minutes	Essential
fedops.logger.X	Used for stability/effectiveness measurement	12 months	Essential
wixLanguage	Used on multilingual websites to save user language preference	12 months	Functional

#### How Our Site Visitors' Withdraw Their Consent:

If you don't want us to process your data anymore, please contact us via our website at [www.elygospelhall.com/contact-us](http://www.elygospelhall.com/contact-us) or email [elygospelhall@gmail.com](mailto:elygospelhall@gmail.com). Alternatively write to us at Ely Gospel Hall, Ship Lane, Ely, Cambridgeshire, CB7 4BB.

#### Privacy Policy Updates:

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

#### Questions and Your Contact Information:

If you would like to: access, correct, amend, or delete any personal information we have about you, please contact us at [www.elygospelhall.com/contact-us](http://www.elygospelhall.com/contact-us) or email [elygospelhall@gmail.com](mailto:elygospelhall@gmail.com). Alternatively write to us at Ely Gospel Hall, Ship Lane, Ely, Cambridgeshire, CB7 4BB.